

MBX MAT™ – CRITERIA NOT COVERED BY WARRANTY

- Cosmetic wear to the surface from regular use that does not affect the performance of the mat
- Uneven colour patterns, stains, or discoloration at time of purchase or from use or storage
- Creases, folds and indentations from improper handling and/or storing. It is best to lay the mat flat (with nothing on top) or keep it rolled up.
- Damage from shoes (on red surface)
- Slipping on the mat
- Damage from sharp objects
- Damage from outside elements or factors
- Improper cleaning with anything other than water with a mild dish soap detergent
- Damage from a washing machine, vacuum cleaner etc.
- Bad odour due to usage and lack of cleaning
- Damage from excessive amounts of water or other liquids (e.g. submerging the mat under water, or using a water blaster or steam cleaner)

LES MILLS
MBX MAT

WARRANTY & INSTRUCTIONS FOR USE

To make a warranty claim, either contact your local Les Mills authorised distributor or visit our website <https://lesmills.com.au/smart-tech/equipment-care>

Guidelines for use and care of the MBX MAT™: <https://lesmills.com.au/smart-tech/equipment-care>

MBX MAT™ – WARRANTY INFORMATION

WARRANTY INFORMATION

The MBX MAT™ is a multi-purpose mat, designed for regular use. At Les Mills Merchandise Limited (Les Mills) we stand behind our materials and manufacturing and provide a **one-year warranty** (from date of purchase) for manufacturing faults caused by materials or labour. Les Mills and its local MBX MAT distributor will, at their discretion, either repair or replace a faulty MBX MAT in accordance with the conditions set out below.

Proper care and maintenance of the MBX MAT is required (like any other product) to ensure proper functionality and longevity. The following guidelines should prolong the life and reduce wear on the MBX MAT.

Personal Use Customers Only

As a consumer, you are entitled to the applicable legal rights stated in your national legislation concerning the commerce of consumer goods. This warranty does not restrict these rights.

WARRANTY TERMS

This warranty is only valid in countries where Les Mills has an authorised MBX MAT distributor or reseller. It covers manufacturing faults occurring during the warranty period for any MBX MAT purchased from Les Mills or a distributor/reseller authorised by Les Mills. The warranty applies only to the original purchaser and does not cover any second-hand or resold MBX MAT. The MBX MAT must remain in the possession of the original buyer/owner and bear the original manufacturer's batch code. The one year warranty period commences from the date on which the original buyer purchases the MBX MAT. Warranty repairs will not extend the warranty period.



The batch code for the MBX MAT is represented by a series of embroidered lines located on the stitched Les Mills label.

EXCLUSIONS

This warranty covers only failures due to manufacturing faults that occur during normal use. This warranty does not extend to faults resulting from normal wear, misuse, abuse, damage incurred during loading or transportation, improper storage, modification without the consent of Les Mills, or where the MBX MAT has been used other than as recommended by Les Mills (see the instructions below and our guidelines for using the MBX MAT at <https://lesmills.com.au/smart-tech/equipment-care>). This warranty is invalid where the MBX MAT does not bear its original manufacturer's batch code. This warranty is invalid where the MBX MAT that is the subject of a warranty claim, has been disposed of prior to a warranty claim being closed by Les Mills.

Neither Les Mills nor its authorised local MBX MAT distributor or reseller will be liable for any defects due to reasons beyond their control, or for consequential damages, or for breach of any implied warranty on the MBX MAT.

CLAIM PROCESS

For enquiries, or to make a warranty claim, either contact your local Les Mills authorised MBX MAT distributor or reseller or visit <https://www.lesmills.com.au/smart-tech/warranty>. Please keep your invoice as proof of purchase as you will need this to submit a warranty claim. Please keep in mind, warranties are voided if any product is purchased from an unauthorised reseller.

You will also need to include the following details about the faulty MBX MAT: the batch code, date of delivery, information about the place and conditions of use of the faulty MBX MAT and a precise description of the fault (including photographs). The Les Mills local MBX MAT distributor will liaise with Les Mills to assess the issue and determine if the warranty applies. We will then work with our local MBX MAT distributor to repair or replace the MBX MAT. If we ask you to return the faulty MBX MAT, we will cover the cost of doing so.

MBX MAT™ – WEAR & CARE INFORMATION

HANDLING & USE

The MBX MAT is a dual-purpose fitness mat. The **red side** is designed for any style of yoga where **shoes are not worn**. Shoes must not be worn when using the red side of the MBX MAT due to the softness of the material. The **grey side** is designed for functional and high-impact exercise where **shoes can be worn** and has an anti-slip coating.

If you are wearing shoes, ensure they are clean and do not have any sharp items within the tread. If you are not wearing shoes, we recommend hands and feet are clean and free of moisturiser before use.

We do not recommend using the MBX MAT outside (particularly on abrasive surfaces like rough concrete) or on non-standard gym/studio flooring. We recommend working out on a smooth, firm surface.

The MBX MAT can be folded in half, red side facing inwards, to increase the comfort level, when exercising on your back, knees, or elbows.

Keep the MBX MAT away from sharp items. Avoid wearing hard or sharp accessories such as metal buttons, rivets, zippers etc. that may cause damage. Do not load other items on top of the MBX MAT. This can result in indentations in the material that may be permanent.

STORAGE

Store the MBX MAT indoors, keeping away from moisture or direct heat. Do not store in extreme temperatures (<-5°C/41°F; >50°C/122°F).

For storage in a club/facility, we recommend using the MBX MAT storage rack (or equivalent wall-mounted racking). You can also fold or roll to store on the ground.

At home, we recommend hanging (using the eyelets at the top of the mat), or fold or roll to store on the ground.

If you use the MBX MAT with the SMARTBAR (underneath), do not store the MBX MAT with either product loaded on top as this may result in permanent indentations on the material/surface.

CLEANING

Regularly clean the MBX MAT by gently washing with water and a few drops of mild dish soap, using a soft cloth or sponge.

Hang the MBX MAT to dry. Ensure the MBX MAT is fully dry before rolling or folding to store it. Do not apply any heat to dry the MBX MAT.

With a new MBX MAT, you may notice a slight odour from the new materials. Simply remove all packaging and lay flat or hang (on a MBX MAT storage rack or equivalent wall-mounted racking using the eyelets). The odour will naturally disappear. You can also use water and a few drops of mild dish soap to gently wash the MBX MAT if you prefer.

DIMENSIONS & WEIGHT

Metric = 180 (L) x 61 (W) x 5 (H) cm, 2.2kg | Imperial 70.87 (L) x 24 (W) x 0.2 (H) inches, 4.85lb

CONSTRUCTION

High-density eco-PVC means pressure applied to the MBX MAT will not leave indents and surface compression like regular mats (unless objects are stored on the mat). The MBX MAT is tested for durability in a high-use gym environment.