

To prevent damage to the top surface of the SMARTSTEP, we recommend checking the bottom of your footwear to ensure there are no stones or sharp objects embedded in the sole. Do not drop weights on top of the SMARTSTEP deck or risers.

When using or handling your SMARTSTEP equipment, do not bring it into contact with sharp or abrasive objects/materials.

We recommend working out on a smooth, hard, and level surface for stability and safety. We do not recommend placing a mat under any exercise platform as the mat could slip or slide when jumping on or off the step.

Avoid exercising outside or on an abrasive surface (such as rough concrete), as this could damage the rubber feet on the risers or scratch the base of the deck.

The SMARTSTEP was designed to withstand weights of up to 136kg/300lb.

#### **STORAGE**

Store the SMARTSTEP equipment indoors, keeping it away from moisture or direct heat. Do not store in extreme temperatures (<-5°C/41°F; >50°C/122°F).

In a club, SMARTSTEP equipment should be stored as separate stacks:

- Stack the decks on top of one another – maximum recommended stack height of 21 decks;
- Stack the risers on top of one another on a solid, level surface – maximum recommended stack height of 32 risers.

At home, the deck and risers can be stored together or separately.

#### **CLEANING**

Clean SMARTSTEP equipment by gently washing with water and a few drops of mild dish soap, using a soft cloth or sponge.

#### **DIMENSIONS & WEIGHT**

Metric: Deck = 105.4 x 41.6 x 10cm, 6.2kg; Riser = 42.1 x 42.1 x 8cm, 0.70kg

Imperial: Deck = 41.5 x 16.38 x 3.94 inches, 13.14 lb; Riser = 16.57 x 16.57 x 3.15 inches, 1.54 lb

#### **CONSTRUCTION**

High-quality raw materials to ensure durability and safety. SMARTSTEP equipment is tested for durability in a high-use gym environment.

### **SMARTSTEP™ – CRITERIA NOT COVERED BY WARRANTY**

- Cosmetic wear to the surface from regular use that does not affect the performance of the SMARTSTEP
- Uneven colour patterns or discolouration at time of purchase or from use or storage
- Damage from abrasive floor surfaces including outside elements or factors or sharp objects
- Damage from misuse/rough handling (e.g. dropping, dragging etc)
- Improper cleaning with anything other than water with a mild detergent
- Damage from excessive amounts of water or other liquids (e.g. submerging under water or using a water-blaster)

# **LES MILLS SMARTSTEP™**

## **WARRANTY &**

## **INSTRUCTIONS FOR USE**

To make a warranty claim, either contact your local Les Mills authorised distributor or visit our website <https://www.lesmills.com.au/smart-tech/warranty>

Guidelines for use and care of the SMARTSTEP™: <https://lesmills.com.au/smart-tech/equipment-care>

## SMARTSTEP™ – WARRANTY INFORMATION

### WARRANTY INFORMATION

The SMARTSTEP™ is designed and built to last. At Les Mills Merchandise Limited (Les Mills) we stand behind our materials and manufacturing and provide a **two-year warranty** (from date of purchase) for manufacturing faults caused by materials or labour. Les Mills and its local SMARTSTEP distributor will, at their discretion, either repair or replace faulty SMARTSTEP equipment in accordance with the conditions set out below.

Proper care and maintenance of SMARTSTEP equipment is required (like any other product) to ensure proper functionality and longevity. Les Mills is not responsible for any damage or injury due to misuse or the failure to properly assemble the SMARTSTEP. The following guidelines should prolong the life and reduce wear on the SMARTSTEP.

### Personal Use Customers Only

As a consumer, you are entitled to the applicable legal rights stated in your national legislation concerning the commerce of consumer goods. This warranty does not restrict these rights.

### WARRANTY TERMS

This warranty is only valid in countries where Les Mills has an authorised SMARTSTEP distributor or reseller. It covers manufacturing faults occurring during the warranty period for any SMARTSTEP purchased from Les Mills or a distributor/reseller authorised by Les Mills. The warranty applies only to the original purchaser and does not cover any second-hand or resold SMARTSTEP. The SMARTSTEP must remain in the possession of the original buyer/owner and bear the original manufacturer's serial number (for the SMARTSTEP deck) or batch code (for the SMARTSTEP risers). The two-year warranty period commences from the date on which the original buyer purchases the SMARTSTEP. Warranty repairs will not extend the warranty period.



*The serial number for the SMARTSTEP is located underneath the deck – see white sticker with serial number.*

*The risers have batch code dials (like the SMARTBAND) on the inside surface.*

### EXCLUSIONS

This warranty covers only failures due to manufacturing faults that occur during normal use. This warranty does not extend to faults resulting from normal wear, misuse, abuse, corrosion, damage incurred during loading or transportation, improper storage, modification without the consent of Les Mills, or where the SMARTSTEP equipment has been used other than as recommended by Les Mills (see the following instructions below and our guidelines for using the SMARTSTEP equipment at <https://lesmills.com.au/smart-tech/equipment-care>). This warranty is invalid where the SMARTSTEP equipment does not bear its original manufacturer's serial number (for the SMARTSTEP deck) or batch code (for the SMARTSTEP risers). This warranty is invalid where the SMARTSTEP equipment that is the subject of a warranty claim, has been disposed of prior to a warranty claim being closed by Les Mills.

Neither Les Mills nor its authorised local SMARTSTEP equipment distributor or reseller will be liable for any defects due to reasons beyond their control or for consequential damages or for breach of any implied warranty on the range of SMARTSTEP equipment.

### CLAIM PROCESS

For enquiries, or to make a warranty claim, either contact your local Les Mills authorised SMARTSTEP equipment distributor/reseller or visit <https://www.lesmills.com.au/smart-tech/warranty>. Please keep your invoice as proof of purchase as you will need this to submit a warranty claim. Please keep in mind warranties are voided if any product is purchased from an unauthorised reseller.

You will also need to include the following details about the faulty SMARTSTEP equipment: the serial number or batch code, date of delivery, information about the place and conditions of use of the faulty

SMARTSTEP equipment and a precise description of the fault (including photographs). The Les Mills local SMARTSTEP equipment distributor will liaise with Les Mills to assess the issue and determine if the warranty applies. We will then work with our local SMARTSTEP equipment distributor to repair or replace the SMARTSTEP equipment. If we ask you to return the faulty SMARTSTEP equipment, we will cover the cost of doing so.

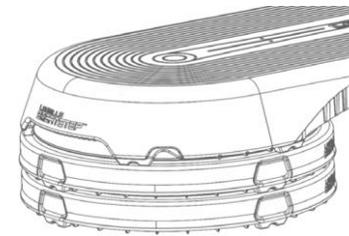
## SMARTSTEP™ – WEAR & CARE INFORMATION

Guidelines for the use and care of SMARTSTEP™: <https://lesmills.com.au/smart-tech/equipment-care>.

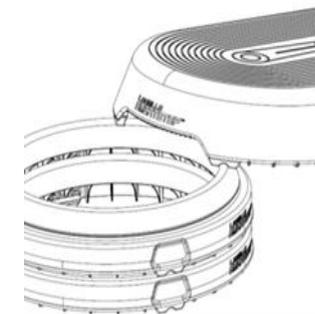
### HANDLING & USE

The SMARTSTEP equipment pack is made up of five components: 1x Deck and 4x Risers

Assembly: The deck can be used with or without risers depending on the height required. To attach risers, place either one or two risers under the deck at each end and apply weight to the deck. When the deck and risers are correctly engaged, risers will form a temporary bond with the deck. Always make sure the risers are clicked into the deck to ensure a secure platform.



To remove the risers from the deck, gently pull the risers and deck apart.



**Horizontal Use** - A maximum of 6 risers may be used under the SMARTSTEP deck at each end. Follow the assembly instructions when attaching risers.

**Incline Use** - For all incline uses, one end of the deck must be resting on the ground. To use the SMARTSTEP on an incline, position one end of the deck on the ground, and the other correctly on the riser(s) by placing the recess of the deck on the rim of the top riser as shown.

**Supine and Prone Bench Incline Work (Lying on Deck).** Up to four risers may be stacked under one end of the deck to achieve a range of incline angles.

**Propulsive Work (Springing-off Deck)** We recommend limiting the incline to one riser high (a single riser under one side of the deck) for propulsive work. Using more than one riser for propulsive work may lead to injury.

A video showing this process can be found at <https://lesmills.com.au/smart-tech/equipment-care>.

Do not drop, throw, or drag the SMARTSTEP deck or risers. Do not drag the deck along the floor. We recommend carrying the SMARTSTEP deck and risers separately (not risers connected to deck). Hand holds are provided at both the ends and sides of the deck. Risers can easily be carried over your arm.